



POCKET HOSE SILVER BULLET WARRANTY

Telebrands warrants the Pocket Hose Top Silver Bullet product, for Lifetime Replacements; discontinued products are honored up to 5 years from the date of receipt of the product by the original consumer, against significant loss of performance resulting from normal wear and tear.

**There will be no charge for the replacement or repair, besides a processing fee (see below) of:
This processing fee does not apply to California residents.**

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|--------------------------|---------------|
| <i>Pocket Hose 25FT</i> | <i>\$5.99</i> |
| <i>Pocket Hose 50FT</i> | <i>\$6.99</i> |
| <i>Pocket Hose 75FT</i> | <i>\$7.99</i> |
| <i>Pocket Hose 100FT</i> | <i>\$8.99</i> |

However, if, and only if, the product is found, in our discretion, to have defects in material or workmanship during this period, we will, in addition to replacing or repairing the product at our option, refund the processing fee along with your reasonable postage in returning the product to us.

To obtain the replacement or repair, send the product, its original packaging, your order number or other receipt of your purchase, your shipping address, an explanation nature of the issue with your product, and the processing fee (if you are not a California resident) to:

Pocket Hose Silver Bullet Warranty (Sizes/Codes Below), 700 Indian Springs Drive, Lancaster, PA 17601

****Please Note Size Hose & Warranty Code***

| | | |
|--------------------------|--------------|----------|
| <i>Pocket Hose 25FT</i> | <i>13527</i> | <i>W</i> |
| <i>Pocket Hose 50FT</i> | <i>13528</i> | <i>W</i> |
| <i>Pocket Hose 75FT</i> | <i>13529</i> | <i>W</i> |
| <i>Pocket Hose 100FT</i> | <i>13530</i> | <i>W</i> |

When you ship your product to us, make sure you can track your shipment and obtain insurance, as we are not responsible for, and this Warranty does not apply to, items lost or damaged in transit.

Under California law, if this Warranty covers the product defect, California residents may alternately return the product to the merchant who sold it or to a retail store, which sells the product or similar Telebrands products. The merchant then may offer a repair, refund the purchase price minus loss of value to the product from the consumer's use, or suggest to the consumer a repair facility independent from the merchant. If these do not provide appropriate relief, the California resident customer can then go to an independent repair facility if service is economically feasible. Telebrands will then pay for service, repair, replacement, or refund for product covered by this Warranty if the amount is reasonable.

This Warranty does not cover or apply to damage to the product that is the result of use other than normal wear and tear, for example, misuse, abuse, or accident, or cover or apply to scratches or damage that is merely cosmetic or minor in that it does not significantly affect the performance of the product. In addition, this Warranty expressly excludes incidental and consequential damages of any kind whatsoever. As some states prohibit exclusion or limitation of incidental and consequential damages, this exclusion may not apply to you. While this Warranty provides certain legal rights, other rights, which vary from state to state, may also apply.